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<p>Approved On the Meeting of the Commission for the quality of the study process and professional training partnerships, On September 20, 2023.</p> <hr/> <p>Liudmila CHICIUC, vice-rector</p>	<p>Approved By the Senate Decision of the Cahul State University “B. P. Hasdeu”, No. 06\03 on January 18, 2024</p> <hr/> <p>Dr. Hab., assoc. prof. Sergiu CORNEA, President of the USC Senate</p>
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CORRECTIVE MEASURES PLAN
regarding the liquidation of non-
conformities identified in the process of
international institutional accreditation
for the period 2023 - 2028

Cahul, 2023

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Corrective action plan

Recommendations	Planned corrective actions	Period	Responsible
Accreditation standard: <i>Institutional capacity</i>			
The transparent and future publication of all USC regulations, procedures and methodologies on the university webpage; Transparency, by publishing on the institutional webpage, the information necessary for students to carry out the specialized practice.	Publication of all USC regulations, procedures and methodologies on the university webpage	permanent	IT Department
Approval by the USC' Senate of the periodic (annual) review system of its action plan, taking into account the results of internal evaluations; Approval by the USC' Senate of the annual action plan, based on priorities and broken down into activities to which monitoring indicators correspond;	The inclusion in the Senate Plan of subjects taking into account the results of internal evaluations and various monitoring indicators (questionnaires, tests, etc.)	permanent	Senate office Administrative Council
Re-accreditation of programs with expired accreditation term.	Re-accreditation of programs with expired accreditation term.	permanent	<i>Vice-rectors</i> <i>DQMGCC</i> <i>Commission for the quality of the study process and professional training partnerships</i> The quality commission from the faculty

			Deans Heads of the Departments Program Directors Didactic staff Students
Periodic updating of the regulations, methodologies, procedures and other regulatory documents issued within the USC (e.g. the Regulation on the evaluation of the quality of scientific and didactic staff - 2016, the Regulation on academic mobility - 2016, the Activity Regulation of the "Integration European and academic mobility -2007 and others);	Periodic updating of the regulations	On necessity	<i>Rector</i> <i>Vice-rectors</i> <i>DQMGCC</i> <i>Commission for the quality of the study process and professional training partnerships</i>
Highlighting USC's involvement in solving the region's problems: provision of qualified personnel in education and public administration, the specific economic sector for the southern part of the Republic of Moldova. More pronounced accentuation of the regional specificity of the university;	The active involvement of the administration, teaching staff, and students in the regional activities, held in the southern part of the Republic of Moldova, but also those held in the university.	permanent	Rector Vice-rectors Deans Heads of the Departments Didactic staff Students
Mandatory anti-plagiarism checks of undergraduate works and theses, not just master's and doctoral theses;	Anti-plagiarism checks of undergraduate works / theses.	2026	Heads of the Departments
The inclusion of an elected representative of the students as a titular member in the University's Ethics Commission;	Amendment of the regulation. Inclusion of a student in the committee.	2024-2025	Rector Vice-rectors Deans Heads of the Departments

Continuing to ensure the transparency of the activity by publishing on the USC website, the Annual Activity Report of the CUED (Commission of University Ethics and Deontology) after its debate and approval in the University Senate;	Publication on the university webpage of the Annual Activity Report of the Commission of University Ethics and Deontology	permanent	The Commission of University Ethics and Deontology
Strict compliance with the regulatory procedures for the election and selection of personnel for management positions at all university levels;	Organization of the competition to access management positions	permanent	Department of Human Resources
Establishing and approving by the USC Senate, an annual plan for training and continuous development of the performance of the administration / support staff;	Elaboration and approval by the USC Senate of an annual plan for training and continuous development of the performance of the administration / support staff	annual	Rector Vice-rectors Deans Heads of the Departments Didactic staff
Paying more attention to the systematic updating of the book collection, as well as the development of the electronic library;	Systematic updating of the book fund; Development of the electronic library;	permanent	Vice-rector for scientific activity, international relations and research-development partnerships Library
Accreditation standard: <i>Educational effectiveness</i>			
Periodic review within the faculties of the existing admission criteria and the opportunity to adopt a set of combined admission criteria with the help of which the competences, skills or knowledge that candidates must have for admission to a cycle of study can be assessed, in accordance with the latest developments of knowledge in the respective field;	Establishing admission criteria for both education cycles	permanent	Rector Vice-rectors Deans Heads of the departments Admission Commission

Conclusion of study contracts with all USC students, including those financed from the state budget (by state order);	Conclusion of study contracts with all USC students.	permanent	Deans' office <i>DQMGCC</i>
Drawing up an evidence register of the allocation of graduates (state order), their employment and their career advancement; Monitoring the employment of graduates of master's studies including through the USC Alumni Association;	Elaboration of an evidence register: - The distribution of graduates; - employment of the graduates; - career advancement	permanent	The students' department Deans' office
Increasing the number of practice hours in all study programs; Development of study programs in accordance with the requirements of the labor market;	Revision and modification of study plans in accordance with the acts in force.	On necessity	Vice-rectors Deans Heads of the departments Program directors
The conclusion of partnership contracts with similar institutions in the country or abroad for the joint development of joint or double degree university study programs, in which the following are explicitly mentioned: the type of degree, the managerial and financial responsibilities of the partners, the selection procedures and students' admission, students and staff mobility internships, examination and grading methods, credit recognition procedures, etc.;	Conclusion of the partnership contracts		
Organization of guidance/orientation activities (tutoring) also between students in older and younger years;	Organization of tutoring activities between students from the same study program	permanent	Program directors
- Exploring national opportunities to obtain funding for research projects;	Participation in obtaining research projects		

- Equipping all laboratories with a number of computers corresponding to the number of students and with software that allows the creation of specialized products / applications;	The equipment of study rooms	permanent	USC' Administration
- The annual analysis in the Senate of the share of salary expenses in relation to the revenues obtained and the preservation of that proportion, which ensures its sustainable operation; - Continuation of efforts to make the mechanism for establishing student tuition fees transparent.	The inclusion in the annual reports, presented in the USC Senate of the dimension, regarding the share of salary expenses in relation to the revenues obtained and keeping that proportion that ensures its sustainable operation	annual	Vice-rector for Financial Activity, Labor Relations and Economic Partnerships. Commission for Labor Relations, Financial Administration and Asset Management
Accreditation standard: <i>Research activity</i>			
Including in USC's research strategy the provision that all articles and patents of USC holders have to be affiliated with USC, with the official and full name;	Modification / completion of the USC research strategy	On necessity	Vice-rector for scientific activity, international relations and research-development partnerships. Commission for science, international relations, students and research-development partnerships
Better planning of the research activity, through the annual research plans that include research themes by fields, research themes or projects, the resources allocated according to the assumed objectives, the deadlines and the result indicators (the ways of capitalizing on the research results);	Modification / completion / adjustment of annual research plans	annual	Vice-rector for scientific activity, international relations and research-development partnerships. Commission for science, international relations, students and research-development partnerships

Accreditation standard: <i>Quality management</i>			
Elaboration of a Guide regarding the activity performance of the Quality Management Department;	Elaboration of a Guide regarding the activity performance of the QMD;	2025-2026	Vice-rector for didactic activity, quality and professional training partnerships DQMGCC
The periodic review of the specific quality assurance procedures regarding the mobility activities of students, teaching staff, auxiliary and non-didactic staff;	Modification / completion / adjustment	2024-2025	Vice-rector for didactic activity, quality and professional training partnerships DQMGCC Department on External Relations and Academic mobility
Continuation of the organization of training courses / improvement for teaching staff / research;	Organization of training / improvement courses for teaching staff / research	permanent	Rector Vice-rectors
- Ensuring an IT system that facilitates the collection, processing and analysis of relevant data and information for the evaluation and quality assurance, both at the institutional level and at the level of study programs; - Increasing the degree of digitization of educational, economic-financial processes, etc.;	USC database implementation	2024	IT Department
Placement of the Master's theses on the USC webpage.	Placement of the Master's theses on the USC webpage.	2025	Vice-rector Heads of the Departments

<p>Analysis of the content of the reports of the <i>Commission for the quality of the study process and institutional/faculty professional training partnerships</i> and their reconfiguration, not only by referring to the legal provisions in the field of quality assurance in force (criteria, standards and indicators), but also by formulating proposals of improving the quality of education, accompanied by plans of application measures, deadlines, responsible, as well as periodic analysis reports of the implementation of quality assurance measures;</p>	<p>Reconfiguration of the reports of the <i>Commission for the quality of the study process and institutional and faculty professional training partnerships</i></p>	<p>2025</p>	<p>Vice-rectors DQMGCC Deans Commission for the quality of the study process and professional training partnerships Faculty Commission</p>
<p>Permanent monitoring of the implementation of measures to improve the quality of education and the making of annual reports on the status of the fulfillment of those measures;</p>	<p>Monitoring the implementation of measures to improve the quality of education and making annual reports on the status of the implementation of those measures.</p>	<p>2024</p>	<p>Vice-rectors DQMGCC</p>

