

Good practices within Slovenian Quality Assurance Agency (NAKVIS)

- Inclusion of stakeholders



n.a.k.v.i.s

Nacionalna agencija Republike Slovenije
za kakovost v visokem šolstvu

s.q.a.a

Slovenian Quality Assurance Agency
for Higher Education



QFORTE

Fortifying higher education quality in Moldova.
No boundaries for quality

Co-funded by the
Erasmus+ Programme
of the European Union



Nataša Kramar

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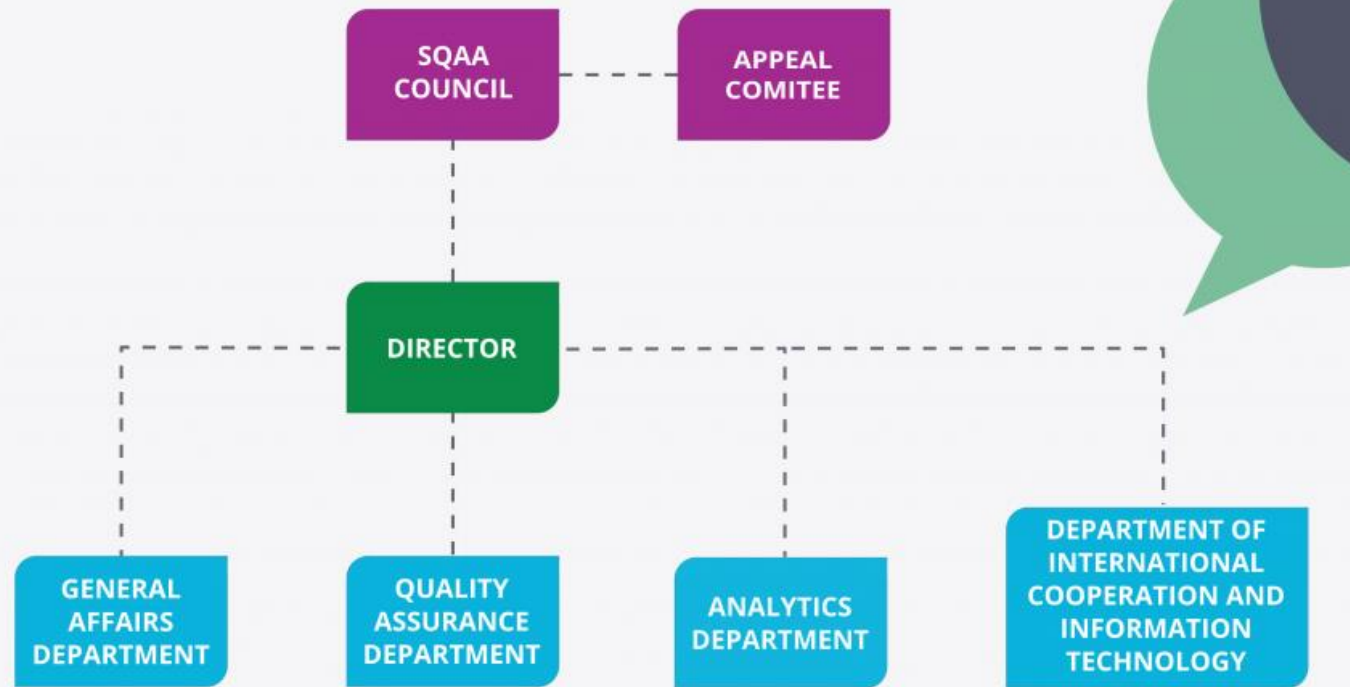
www.nakvis.si

NAKVIS – basic data

Since 1994 as part of the Ministry of Education

Since 2010 as independent agency

ORGANISATION CHART



19 employees in
four departments

About
NAKVIS

Slovenian Higher Education Area

Higher Education Institutions (HEIs)

6 universities (3 public + 3 private) and 1 international association of universities (EMUNI)

41 independent higher educational institutions

969 study programmes

72.130 students (2020/21)

Higher Vocational Colleges

49 higher vocational colleges - 28 state in 21 private

10.564 students (2020/21)

(data Ministry of Education, Science and Sport)



GROUPS OF STAKEHOLDERS



External stakeholders – decision making

Agency Council is the **highest decision-making** body of the Agency.

11 members:

3 members => Rectors Conference (4 biggest universities),

1 member => association of independent HEIs,

1 member => association of higher vocational colleges,

2 members => organisation of students,

1 member => representative unions in the HE area,

1 member => employers' association,

2 members => the Government of the Republic of Slovenia.

How does the Agency Council include the stakeholders in their tasks?

Rules of Procedure => Public proceedings for new acts or changes of existing acts

**Agency
COUNCIL**

External stakeholders - procedures

Groups of independent experts consisting of at least three members, at least one of whom shall be a **foreign expert** and one **a student**.

A mandatory two-part training (independency!).

Regular trainings and coordinative meetings.

Revision of experts every five years.

EXPERTS
=
**training of
experts**

External stakeholders - guidelines

Guidelines for Accessibility

Guidelines for Online Evaluations (regular surveys)

Agency Web Page – Focus groups

Not legally binding documents, but recommendations prepared together with external stakeholders.

****Self – evaluation report***

**ENHANCING
the agency's
work**

External stakeholders – advisory role

Regular visits by director of the agency

Promotional videos

Yearly (international) conference

Unifying of Information / Data systems and Digitalization

DIALOGUE

TRUST

External stakeholders – advisory role

Agency's continuing dialogue with stakeholders outside evaluation and accreditation procedures enables and strengthens mutual trust.

!!!

Agency as a stakeholder

IN SLOVENIA

Speakers on various HEIs events

Interdepartmental working groups, National strategy for HE

ABROAD

Autonomy of European Agencies

Cooperation in international projects

(EUtopia, Microbol, ENQA working group, ...)

**Working
groups**

Projects

Last thought

Inclusion of stakeholders is an on-going process,
which continuously changes and improves.

!!!

Thank you for attention!



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